GOVERNMENT OF INDIA
HOME AFFAIRS
LOK SABHA

UNSTARRED QUESTION NO:149
ANSWERED ON:01.03.2005
INVOLVEMENT OF PERSONS IN ISD PHONE CALLS RACKET
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Will the Minister of HOME AFFAIRS be pleased to state:

(a) whether the Delhi Police have apprehended the persons involved in I.S.D. phone calls racket;

(b) if so, the details thereof;

(c) the number of cases reported during the last three years, year-wise, till date; and

(d) the steps taken/being taken by the Government to curb such cases in future?

Answer

MINISTER OF STATE IN THE MINISTRY OF HOME AFFAIRS (SHRI S. REGUPATHY)

(a) to (c): Yes, Sir. The details of the cases registered and the persons arrested by Delhi Police in connection with I.S. D. phone calls racket during the years 2002, 2003, 2004 and upto 31st January, 2005 are given below ;

Year	Cases	Persons arrested
2002	14	38
2003	6	11
2004	10	15
2005 (upto 31st January)	3	10
Total	33	74

(d): The steps taken by the Government to curb incidents of such cases include :

(1) Issuing instructions by the Department of Telecommunication to the field units from time to time for :

(i) Setting of technical parameters in exchanges ;

(ii) Password Management in exchanges;

(iii) Monitoring of Calling Line Identification at the Provisions of Interconnection;

(iv) Periodic monitoring of traffic handled at Provisions of Interconnection.

(2) Issuing instructions by the Department of Telecommunication to all the service providers to strictly monitor illegal routing of international calls and ensure active participation

in successfully curbing grey traffic, which cover the following :

(i) Monitoring of Bulk Connection` Users :

(ii) Call Data Recording analysis in respect of heavy callers ;

(iii) Mandatory transmission of calling line identification by all service provider without tempering ;

(iv) Lease line customers premises inspection and verification.

(3) Creation of Vigilance Telecom Monitoring Cells in Delhi, Mumbai, Calcutta and Chennai for curbing such grey market operations ;

(4) Opening of Public telephone numbers - 1600-110-420 and 011-23731100 to enable general public to provide information of receiving local numbers as Calling Line Identification when they receive international calls and thus helping in detection of such cases ;

Bonafide checking of addresses of customers before providing the service ;

(5) Verification of identity of subscribers ;

(6) Publicity through newspaper for creating general awareness among public so that they actively help in providing information of receiving local number as Call Line Identification when they received international calls ;

(7) Sensitisation of public through the print and visual media ;

(8) Close interaction with the concerned authorities for exchange of information and action as required ;

(9) Sensitisation of police officials and other security personnel ; and

(10) Regular surveillance over criminals indulging in this type of crime.